

EPA Hansen (aka IPS) Data Request - RFI 09/11/2016
Data Dictionary - Hansen (aka IPS) sewer backup data

DataFields	Description
Priority_CODE	CSR Default Priority Code
CRM_CRMRIORITY_DESCRIPT	CSR Default Priority Code Description
PROBCODE	Problem Code
PROBDESC	Problem Description
RESCODE	Resolution Code
CRM_CRMRESOLUTION_DESCRIPT	Resolution Description
RESP	DEP_Bureau of Water Supply Responsible Yard
ST2NAME	Cross Street 1
ST3NAME	Cross Street 2
Loc	Address Location
CRM_CUSTLOG_COMMENTS	Customer Comments
LOGFRDTTM	Log Date (based on DEP Inspection)
LOGTYPE	Log Type
SERVNO	Customer Service Request Number
CRM_CUSTPROB_COMMENTS	Internal Inspection Comments
QTYCALLS	number of calls (for the same issue)
SCDCMPDTTM	Inspection Schedule Date
SCHDUEDTTM	Inspection Schedule Due Date
AREA	Borough
PROBDTTM	Problem Date
FY	Fiscal year
RESDTTM	Resolution Date & Time
STARTDTTM	Start Date & Time
SUBAREA	Community Board District
ComplaintType	Formula Field - Distinguishes confirmed/Unconfirmed SBUs
RootCause	Formula Field - Converts YES/NO Root Causes form many fields to One.
Address	Formula Field - Concatenates address fields from IPS into one cell.